

Point of View of the Holder

The point of view contains a reaction of the holder on the contents of the inspection report.

We would like to thank the inspector and GGD Amsterdam for the wonderful report.

In particular, we would like to thank the inspector for advising the municipality not to act in an enforcing manner. Hestia is doing its best to continue to meet all legal requirements in the current climate of staff shortage and corona measures.

We are pleased to report that the violation regarding the use of first aid trained staff will in any case be ended. On 11, 12 and 18 December, employees from all locations will follow a first aid/BHV course.

We look forward to the next inspection with confidence and thank the inspector for the pleasant cooperation.

Warm regards,

Danica Belic

Translated Inspection Report

Hestia Rivierenbuurt KDV



Inspectierapport

Hestia Rivierenbuurt B.V. (KDV)

Uiterwaardenstraat 542
1079 AZ Amsterdam

Registratienummer: 128536111

Toezichthouder	: GGD Amsterdam	Supervisor)
In opdracht van	: Gemeente Amsterdam	(By order of the Municipality of Amsterdam)
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Inspection

Inspection design

On 16 September 2021, based on article 1.62, second section of the Childcare Act (*Wet Kinderopvang*), an annual inspection was performed.

Based on the risk profile, the following quality requirements were inspected:

- The pedagogical climate requirements;
- The (deployment of) staff requirements;
- The group stability requirements;
- The (performance of the) safety- and health policy requirements;
- The requirements on the spaces in which the childcare takes place;
- The parent rights requirements.

The quality requirements which were inspected are listed at the end of this report.

After the inspection visit, the holder was asked to submit additional documents. The inspector received these documents within the inspection period and assessed them in the investigation.

Reflection

Organisation

Children's day care Hestia Rivierenbuurt is part of Hestia Rivierenbuurt B.V. This B.V. also includes an afterschool care in the same building. In total, the organisation comprises of 6 children's centres which have been accommodated in 3 different B.V.'s. The person bearing final responsibility for the policy to be implemented is the director; additionally, she is the manager and only shareholder of Hestia Holding B.V. The organisation offers bilingual care at the centres in Amsterdam-Zuid and Amstelveen. The locations are headed by 3 location managers who each manage one or two children's centres (at one address). An external confidential counsellor has been appointed for the staff.

Hestia is a family business. The organisation is characterised by its choice to let itself be inspired by (amongst others) Reggio Emilia during the design process of the locations and while drafting the pedagogical policy, and the Thomas Gordon communication method is applied. Furthermore, sleeping outside and water- (or, in the winter, snow-) treading is characteristic for the vision of the organisation.

Location

Children's day care Hestia Rivierenbuurt B.V., together with the afterschool care with the same name, is established in a building in the neighbourhood called 'Rivierenbuurt'. The children's day care consists of three core groups (Yellow, Green and Blue). Each core group has its own group space, however additionally communal spaces are being used avidly by all; for example, the hot meal is enjoyed in one of the piazzas on a daily basis.

The location manager has been working for the organisation since 2019 and is responsible for managing both the children's day care and the afterschool care.

Restoration offer and violation

During the investigation, a violation was found in the implementation of the pedagogical policy plan. The holder has received a restoration offer for this and has made use of it. The violation has not been corrected. During the processing of the restoration offer, a new violation was observed regarding the deployment of professionals. No further restoration offer has been presented for this violation.

A violation regarding the presence of an adult with a valid first aid certificate was also observed. In the opinion of the inspector, this violation was caused by unforeseen circumstances in connection with the situation surrounding the corona virus. The inspector assesses that, despite this violation, the holder provides responsible childcare in the given circumstances. The holder has taken sufficient measures to this end. The inspector therefore advises the municipality not to take enforcement action.

Advice to the municipality

The inspector found a violation during the investigation. The holder has been given the opportunity to rectify this violation within the inspection period. The holder has not yet taken sufficient measures for this. A new violation has also been observed through the restoration offer. The holder has not been given the opportunity to restore it. The inspector therefore advises the Municipal Executive to act in accordance with the policy of the municipality.

There was also a violation that no adult with a valid first aid certificate is present in the childcare centre on a daily basis. This violation was the result of force majeure due to corona. It also appears that the violation will be rectified in the future. The inspector does not recommend taking enforcement action.

Observations and Findings

Pedagogical climate

Pedagogical policy

A general pedagogical policy plan, applicable to the entire organisation, has been created. Specially for this location, an additional pedagogical work plan has been drafted.

The general policy plan contains a clear account of the vision and educational philosophy of the organisation. The work method of Reggio Emilia serves as a source of inspiration. The pedagogical policy plan includes a concrete illustration of the manner in which Hestia gives effect to the aspects of responsible day care.

The work method, maximum size and age structure of the core groups are described in the pedagogical policy plan.

Violation

The times when fewer professionals work according to the schedule do not match the times described in the pedagogical policy plan. The policy includes different times for groups in which 1, 2 or 3 professionals work. The holder must ensure that the times do not depend on the number of employed professionals. It is allowed for the policy to make a distinction between the different groups. Furthermore, the break times as included in the policy do not match the times at which the professionals take breaks according to the schedule. Additionally, the policy states that in a group where 2 professionals work, the breaks are from 13.30 to 14.15hr and from 14.15 to 15.00hr. However, the schedule shows that the 2 professionals of the Blue group take a break between 13.00-13.45hr and 14.00-14.45hr.

Restoration offer

The holder has been made a restoration offer and has made use of it. In the restoration offer, the holder was asked to ensure that only fewer professionals are deployed at the times described in the policy.

The holder has sent an adapted pedagogical work plan, staff schedules and associated attendance lists for the remedial offer. In the work plan, the holder describes the new times during which fewer professionals are deployed. The work plan now states that fewer professionals can be deployed between 07:30 and 08:30hr, between 13:00 and 15:00hr and between 16:30 and 18:30hr, but no longer than 3 hours a day. This description in the pedagogical work plan does not meet the requirements. The pedagogical work plan must describe at which times it is possible to deviate and at which times it is not possible to deviate. Including a time slot of 5 hours in the policy does not meet this condition. Based on this, it is concluded that the violation has not been rectified.

Based on this, it is concluded that after the restoration offer, the following requirement was not met:

- The children's centre has a pedagogical policy plan. The holder of a children's centre ensures that the day care works according to the pedagogical policy plan.

(art 1.50 lid 1 lid 2 sub f Wet kinderopvang; art 3 lid 1 Besluit kwaliteit kinderopvang.)

Pedagogical practice

The inspector observed the pedagogical practice in the baby group and while playing outside. Based on this, it has been assessed that the teachers offer responsible day care during the inspection visit. Below are a few examples of what the inspector has observed.

There is a relaxed atmosphere in the baby group. The professionals ensure emotional safety by naming the feelings and actions of themselves and the children. For example, a teacher says that a child who is sad wants to be changed and wants to sleep. She mentions that the child is yawning and tired. The professionals know the children and their names well. They have fun and joke with the kids. This contributes to the positive atmosphere in the group. The children feel comfortable with the teachers. This can be seen because the children seek a lot of contact and comfort from the teachers. To stimulate personal competences, the teachers sing a clearing song in English. In this way the children are stimulated in their language development. This fixed structure is known by the children.

While playing outside, several groups are outside at the same time. To stimulate social competences, the professionals help the children to play together. A professional also intervenes if a child takes a toy. He points out this behaviour and teaches the children norms and values.

Used Sources

- Pedagogical work plan Hestia Rivierenbuurt, received on 29 September 2021
- Observations
- Revised Pedagogical work plan Hestia Rivierenbuurt, received on 25 October 2021
- Staff schedules 21 and 22 October, received on 25 October 2021
- Attendance registration day care, received on 25 October 2021
- Telephone conversation with the location manager
- Telephone conversation with the director

Staff and groups

Police clearance statement and personenregister kinderopvang

The people working at the children's day care are all in the possession of a valid Police Clearance Statement. With these, they have been registered at the Personenregister Kinderopvang (PRK). Before they commenced work, they were connected to the employer in the PRK. This assessment applies to the staff that worked during the period 13 – 16 September 2021.

Educational requirements

The teachers working at the children's centre are all in the possession of a suitable professional qualification as is included in the cao Kinderopvang. This assessment applies to the staff members who worked during the period 13 – 16 September 2021.

Number of professionals and requirements with regards to the deployment of professionals in training and interns

On the day of the inspection visit, there are sufficient professionals working at the day care centre. In the Yellow group 11 children are cared for by 3 professionals, in the Green group 13 children are cared for by 2 professionals and in the Blue group 12 children are cared for by 2 professionals. This number of professionals matches the number of children being cared for and their age.

A sample of the attendance lists of the children and the work schedules of the staff from 13 to 16 September shows that enough professionals worked during this period as well.

The day care is always opened and closed by 2 professionals.

A backup has been appointed for the location. She can be on site within 15 minutes and is available during day care opening hours. The professionals are familiar with the backup arrangement.

Violation

A restoration offer has been made to the holder to ensure that fewer professionals are only deployed at the times described in the policy. A new violation was identified during the assessment of the restoration offer. After receiving the documents, telephone conversations were held with the director of Hestia and a teacher. In the telephone conversation, the teacher explained how they ensure that fewer professionals are deployed for a maximum of 3 hours per day. From this conversation it appears that the condition that at least half of the required professionals is deployed during the hours that fewer professionals are deployed is not met.

In the green group, where 3 professionals work daily, 2 professionals take a break at the same time. As a result, 1 professional remains in the group, while 3 are needed. The professional can justify this choice pedagogically because most children sleep during the breaks. This working method has been discussed with the director who does not recognise the company's policy in this. She says that the professionals should take a break one by one. After this conversation, the owner sends the organisation's break policy, confirming this method. The director declares that she will talk to the location manager to schedule the break times as stated in the policy.

Based on this, it is concluded that after the restoration offer, the following requirement was not met:

- During the hours that fewer professionals are deployed in accordance with the pedagogical policy plan, at least half of the number of professionals required in accordance with the teacher-child ratio is deployed.

(art 1.49 lid 1 art 1.50 lid 1 lid 2 art 1.60c lid 1 Wet kinderopvang; art 3 lid 3 sub a art 7 lid 4 Besluit kwaliteit kinderopvang.)

Deployment of pedagogical policy employees

Hestia Rivierenbuurt has calculated the minimum number of hours the pedagogical policy employee/coach must be deployed. This calculation takes into account the number of locations and FTEs as of January 2021. The pedagogical policy employee/coach works for all locations of the organisation. In 'accountability for coaching hours', it is described how the efforts of the pedagogical policy employee/coach are divided over the various locations. Professionals and parents can ask the location manager about this policy document.

The document 'accountability for coaching hours' states which professionals and substitutes were coached and when. All professionals and substitutes have been coached in 2020.

Stability of care for the children

There are 3 core groups at the day care:

- a maximum of 12 children aged 0 to 2 years are cared for in group Yellow;
- a maximum of 16 children aged 0 to 4 years are cared for in group Green;
- a maximum of 16 children aged 1.5 to 4 years are cared for in group Blue.

Children have a fixed core group and are cared for in a maximum of 1 other core group. If there is no room in the own core group for extra care days or exchange days, parents will give written permission in advance for care in a second core group.

During the intake interview, the parents and the child are told which core group the child is in and which professionals work in that core group.

Children up to the age of 1 have a maximum of 2 permanent professionals (permanent faces), of whom at least 1 works on the days that the child is cared for. Children from 1 year have a maximum of 3 permanent professionals (permanent faces), of whom at least 1 works on the days that the child is cared for.

Every child has a mentor. The mentor has an annual meeting with parents about the development of their child. The mentor is also the contact person for parents when they have questions about how their child is doing.

Use of the prescribed working language

At the day care, bilingual care is offered, in both Dutch and English. This children's centre is part of the national experiment multilingual day care which began per 1 July 2017, initiated by the ministry of Social Affairs and Employment. In the context of the national experiment, the location participates in Project MIND, a study in multilingualism in children's day care in the Netherlands which is conducted by the University of Amsterdam.

The working method regarding the multilingual day care centre is described in the pedagogical policy plan. The organisation works with the principle One-person-one-language. The language offer is at least 50% Dutch and at least 30% English per day. If only 1 professional is deployed, this can be a Dutch-speaking or an English-speaking professional. The staff administration shows that at least one professional who speaks Dutch and one professional who speaks English is present in each group on a daily basis. It is reasonable to assume that with this work method, sufficient care is taken that on an annual basis a maximum of 50% of the language offered is English.

Used sources

- Personenregister Kinderopvang, checked on 7 October 2021
- Copies diplomas and certificates of employees and pedagogical coach/policy employee, received on 29 September 2021
- Pedagogical policy plan, received on 29 September 2021
- Attendance lists, 13 - 16 September 2021, received on 29 September 2021
- Work schedule, 13 - 16 September 2021, received on 29 September 2021
- Overview coaching hours, received on 29 September 2021
- Telephone conversation with a professional, 29 October 2021
- Telephone conversation with the director, 29 October 2021
- Work instruction standby break, received on 29 October 2021
- Break policy Hestia, version November 2015, received on 29 October 2021

Safety and health

Safety and health policy

A safety- and health policy was drafted for the location.

The policy describes risks with major consequences for the physical safety, social safety, and health of the children. It lists measures that have been or will be taken to reduce the risks. It also describes which risks have minor consequences for the safety and health of the children. Furthermore, it gives an overview of how the organisation deals with these risks. In addition, the safety- and health policy pays attention to transgressive behaviour and the 4-eyes principle and how they deal with this.

The safety- and health policy describes what the policy cycle looks like. It is described that the policy is drawn up by the director and the location managers, after which it is discussed with the rest of the employees. After application, the policy is discussed in team meetings, among other things. After such a discussion, the policy can be adjusted. This happens, for example, if a professional notices that a protocol does not work well in practice.

The safety and health policy states where employees and parents can find the safety- and health policy and the possible adjustments. The policy also states how the backup is arranged at this location.

During the inspection visit, the inspector spoke with the professionals. The actions of the professionals have also been taken into account. Attention was paid to the safe sleeping protocol.

Safe sleeping

The day care has bedrooms and outdoor beds. Parents choose where their children sleep. The used mattresses from the outdoor beds are brought in at night and washed. On the door of the bedroom is a list where the professionals can see which beds the children sleep in. In the winter the children sleep outside to -5 degrees Celsius and in the summer to a maximum of 24 degrees Celsius. The day care uses a central ventilation system. The professionals do not do this themselves. They do, however, regularly measure the bedroom temperature. When the children are sleeping, the professionals check every 10 minutes. According to the protocol, this method is safe sleeping.

First Aid

On 13, 14 and 15 September at least 1 adult with a valid first aid certificate was not always present in the morning. On several days, there is no professional with first aid available for half an hour to an hour in the morning. At these times, there is a professional in possession of a first aid diploma from the Spanish Red Cross present. However, this diploma is invalid because it was obtained online, which means that a practical part is missing. The location manager declares that a first aid course will be organised for the entire organisation. This will be in both English and Dutch. The organisation of the course has been delayed due to corona: the course could not be given before December 2021. The location manager declares that all professionals who do not yet have a first aid diploma will follow the course.

Based on the above, it has been assessed that there has been a violation. Due to force majeure because of corona, the advice is 'do not enforce'.

Based on this, it is concluded that after the restoration offer, the following requirement was not met:

- The owner of a childcare centre ensures that at all times during the day care there is at least one adult present who is qualified to provide first aid to children in accordance with the further rules set for this qualification in the Childcare Act Regulations.

(art 1.49 lid 1 art 1.50 lid 1 lid 2 sub a Wet kinderopvang; art 4 lid 5 Besluit kwaliteit kinderopvang; art 8 lid 1 Regeling wet kinderopvang.)

Reporting code domestic violence and child abuse

During the inspection visit, the professionals were interviewed. They know possible signs of domestic violence and child abuse. The professionals also know what to do if they suspect child abuse or domestic violence.

Used sources

- Observations
- Conversations with the employees
- Safety- and Health policy, received on 29 September 2021
- Protocol safe sleeping, received on 29 September 2021
- Work schedule staff, 13 – 16 September 2021, received on 29 September 2021
- Copies First Aid diplomas, received on 29 September 2021
- Reporting code domestic violence and child abuse, already in possession of the GGD
- Email about First Aid course in December 2021

Accommodation

Spatial requirements

Indoor play area

The day care, together with the afterschool care by the same name, is located in a building in the schoolyard of the 15e Montessorischool Maas en Waal. Each group has its own group space, and additionally, there are multiple communal rooms, such as the atelier, the theatre room, the piazza, and the library. The inside play area has been fittingly equipped for the age and number of children to be cared for.

Outdoor play area

The adjacent outdoor space is laid out with many natural materials. The outdoor play area is equipped as a natural playground with sand paths, play hills, a sand box and an outdoor play kitchen. Additionally, a vegetable garden has been installed.

Used sources:

- Observations

Parental rights

Parent committee

The holder has established a parent committee, consisting of 3 members.

Complaints and disputes

The holder has a procedure for the handling of complaints. The holder is also a member of the Childcare Disputes Committee (*Geschillencommissie Kinderopvang*). An annual inspection at Hestia Amstelveen assessed that the annual complaints report does not meet the conditions. In a restoration offer, the holder has sent a new format for the annual report and has lifted the violation. This format will also be used for Hestia Rivierenbuurt. Because the restoration offer was made during this investigation, this condition is not assessed in this inspection.

Parents can find the complaints procedure via the website. Parents can read in the complaints procedure that the holder is affiliated with the Childcare Disputes Committee.

Used sources

- Conversation with location manager
- Complaints report Hestia Rivierenbuurt, read on hestiakinderopvang.nl
- Format complaints report Hestia, already in the possession of the GGD

Inspection Items

Pedagogical climate

Pedagogical policy

- The children's centre has a pedagogical policy plan. The holder of a children's centre ensures the daily routine in the day care follows the pedagogical policy plan.
- The pedagogical policy plan contains at least a concrete description of the manner in which the aspects of responsible day care are interpreted, as meant in article 2 of the Besluit kwaliteit Kinderopvang.
- The pedagogical policy plan contains at least a concrete description of the work method, maximum size and age composition of the core groups.

Pedagogical practice

- With regards to offering responsible day care, the holder of a children's centre is responsible for ensuring that, taking into account the developmental phase in which the children find themselves:
 - a. Children are approached in a sensitive and responsive manner, respect for the autonomy of the children is shown, limits are placed on and structure is offered for their behaviour, in order for children to feel emotionally safe and secure;
 - b. Children are challenged in a playful manner to develop their motor, cognitive, lingual and creative skills, in order for the children to be able to function in an increasingly independent manner in a continually changing environment;
 - c. Children are guided in their interactions, during which they are taught social knowledge and skills in a playful manner, in order to allow children to build and maintain increasingly independent relationships with others;
 - d. Children are stimulated to be introduced in an open manner to the generally accepted values and norms within society, based on a respectful approach to others and active participation in society.

Staff and groups

Police clearance statement and personenregister kinderopvang

- People who must be in possession of a police clearance statement are:
 - a. the holder or intended holder of a children's centre;
 - b. people who, based on a contract with the holder or an employment agency, will be present and/or working during day care hours at the location where the holder exploits a day care centre and where children are being cared for;
 - c. the people who, based on a different agreement with the holder or an employment agency, will be present and/or working during day care hours at the location where the holder exploits a day care centre and where children are being cared for;
 - d. the people who have or will have access to the information about the children attending the day care based on the function they hold;
 - e. the people who are 18 years of age or older who live at the address on which the location is established, are or will be present during day care hours at a day care centre located at a home address.As far as it concerns natural people, everyone meant in section a-e must be registered in the Personenregister Kinderopvang.
- A certificate of good conduct is submitted by the holder of a childcare centre within a period set by the inspector if the inspector may reasonably suspect that the holder, a person employed by the company or a person aged 12 years or older who at the time of the care is present in the childcare centre, would not meet the requirements for issuing a certificate of

good conduct. A declaration of good conduct cannot older than two months at the time of submission.

Educational requirements

- Employees are in the possession of a suitable diploma, such as is included in the most recent cao Kinderopvang.

Number of professionals and requirements with regards to the deployment of professionals in training and interns

- The holder of a children's centre employs sufficient professionals for the number of children that are cared for, provided that:
 - The ratio between the minimum number of teachers to be deployed and the number of present children in the core group is determined based the calculation rules;
 - If a core group is combined with a base group, the ratio between the minimum number of professionals to be deployed and the number of children present in the combined group is determined based on the calculation rules.
- The hours during which, in accordance with the pedagogical policy plan, less professionals are deployed, at least half of the necessary number of teachers based on the professional-child ratio is working in the group.
- Should the deployment of the minimum number of professionals in proportion to the amount of present children in the core group as meant in article 7 section 2 of the Besluit kwaliteit Kinderopvang lead to only one professional being present in the children's centre, an additional adult must be available who is reachable via the telephone and can be present at the children's centre within fifteen minutes in case of an incident.
The holder of a children's centre informs the people working at the centre about the name and telephone number of this person.
- Should the deviating deployment of the number of professionals, such as meant in article 7, section 4 of the Besluit kwaliteit Kinderopvang, lead to the deployment of only one professional at the children's centre, at least one other adult must be present at the children's centre, as a means of support to the professional.

Deployment of pedagogical policy employees

- The holder of a children's centre deploys the pedagogical policy employee to coach professionals in performing their work activities as well as the realisation and implementation of the pedagogical policy resolutions. The minimum number of hours for deployment is calculated yearly based on the calculation rules in the Besluit.
- The holder of a children's centre determines on a yearly basis, should he exploit more than one children's centre, the manner in which he distributes the required minimum amount of hours a pedagogical policy employee must be deployed over the different children's centres, and records this in writing in order for this to be transparent for teachers and parents. The holder designs the distribution in such a manner that each teacher receives coaching yearly during the performing of work tasks.

Stability of care for children

- Day care takes place in core groups. A child is assigned to one core group. The maximum group size is determined based on table 1 in annex 1, component a of the Besluit kwaliteit kinderopvang.
In case a core group is combined with a base group, the maximum size of the core group is determined based on annex 1, element c of the Besluit kwaliteit kinderopvang.

- The holder of a children's centre informs the parents and the child which core group the child belongs to and which teacher or teachers on which day have been assigned to the relevant core group.
- A child in the age up to one year is assigned a maximum of two permanent professionals, of whom at least one is working in the core group of the child each day. Should there be three or more professionals working at the same time due to the size of the core group, a maximum of three permanent professionals shall be assigned to a child up to the age of one.
- A child of the age of one year or older is assigned a maximum of three permanent professionals, of whom at least one is working in the core group of the child each day. Should there be three or more professionals working at the same time due to the size of the core group, a maximum of four permanent professionals shall be assigned to a child of one year or older.
- A child shall make use of a maximum of two different core group spaces per week.
- Every child is assigned a mentor. The mentor is a teacher of the child and discusses, if desirable, the development of the child with the parents on a periodic base. Additionally, the mentor is the contact person for the parents and the child regarding questions about the development and wellbeing of the child.

Use of the prescribed working language

- The Dutch language is used as main language. When, alongside Dutch, the Frisian language or a different regional language is still actively used, the Frisian language or regional language can be used as an additional main language.

OR

Alongside the Dutch main language, an additional main language is used, because the background of the children in specific circumstances necessitates this, in accordance with a code of conduct drafted by the holder of the children's centre.

Safety and health

Safety and health policy

- The holder of a children's centre has created a policy for each children's centre which guarantees the safety and health of the children to be cared for as much as possible. The holder ensures that the teachers at the children's day care work according to the safety and health policy.
- The safety and health policy contains a concrete description of the manner in which the holder of a children's centre ensures that the safety and health policy is a continuous process of creating, implementing, evaluating and actualising policy, which is done in cooperation with the employees.
- The safety- and health policy contains a plan of action in which it has been described in a detailed manner which measures have or will be taken during which time period, in order to prevent these main risks with severe consequences regarding safety, health and the risk of transgressional behaviour, as well as the work method should these risks crystallise.
With regards to the measures focused on limiting the risk on transgressional behaviour, the holder of a children's centre describes at the very least the manner in which he organises the day care in such a way that a teacher, teacher in training or intern can only perform the work tasks while he can be seen or heard by another adult.
- The safety- and health policy contains a general description of the manner in which children are taught to deal with risks of which the consequences for the safety and health of the children are limited and which are therefore not classed as main risks with great consequences regarding safety and health and risk of undesirable behaviour.

- The safety and health policy contains a concrete description of the manner in which the holder of a children's centre ensures that the current safety and health policy and its evaluations are transparent to teachers, teachers in trainings, interns, volunteers and parents.
- The holder of a children's centre ensures that at least one adult qualified for administering first aid to children is present at all times during the day, according to the additional rules connected to this qualification, set in the Regeling Wet Kinderopvang.

Reporting code domestic violence and children's abuse

- The holder fosters the knowledge about and the use of the reporting code.

Accommodation

Spatial requirements

- The in- and outside spaces where children reside during the duration of time they are cared for are safe, accessible and set up in a suitable manner, in accordance with the amount and age of the children to be cared for.

Parental rights

Parent advisory committee

- Six months after registration, a parent advisory committee has been established which is tasked with advising the holder of a children's centre regarding the subjects in article 1.60 of the Act.

OR

The requirement of establishing a children's centre does not apply because it concerns a children's centre where a maximum of 50 children are being cared for and the holder of the children's centre has demonstrably endeavoured to establish a parent advisory committee.

Opvanggegevens

Data

Naam voorziening	:	Hestia Rivierenbuurt B.V.
KvK-vestigingsnummer	:	000020595603
Website	:	http://www.hestiakinderopvang.nl
Aantal kindplaatsen	:	60
Gesubsidieerde voorschoolse educatie	:	Nee

Gegevens houder

Naam houder	:	Hestia Rivierenbuurt B.V.
Adres houder	:	Postbus 16
postcode en plaats	:	1120 AA Landsmeer
KvK-nummer	:	50177753

Organisation

(Day care data)

(Name organisation)

(Chamber of commerce number)

(Number of child places)

(Subsidised preschool education-No)

(Data holder)

(Name holder)

(Address holder)

(Postal code and residence)

(Chamber of commerce number)

Data Supervision

Gegevens toezichthouder (GGD)

Naam GGD : GGD Amsterdam Inspectie kinderopvang
Postadres : Postbus 2200
Postcode en plaats : 1000 CE AMSTERDAM
Telefoonnummer : 020 555 55 75
Onderzoek uitgevoerd door : Dhr. S. Sosef

Data supervisor (GGD)

(Name GGD)
(Address)
(Postal code and residence)
(Telephone number)
(Inspection performed by)

Gegevens opdrachtgever (gemeente)

Naam : Gemeente Amsterdam
Postadres : Amstel 1
Postcode en plaats : 1011 PN AMSTERDAM

(Data organisation ordering inspection)

(Name: Municipality Amsterdam)
(Address)
(Postal code and residence)

Planning

Datum inspectiebezoek : 16-09-2021
Opstellen concept inspectierapport : 02-11-2021
Zienswijze houder : 16-11-2021
Vaststellen inspectierapport : 16-11-2021
Verzenden inspectierapport naar houder en oudercommissie : 17-11-2021
Verzenden inspectierapport naar gemeente : 17-11-2021
Openbaar maken inspectierapport :

(Planning)

(Date inspection)
(Drafting concept inspection report)
(Point of view of the holder)
(Confirmation inspection report)
(Forwarding inspection report to holder and parent committee)
(Forwarding inspection report to municipality)
(Inspection report made public)

Point of View of the Holder

The point of view contains a reaction of the holder on the contents of the inspection report.

We would like to thank the inspector and GGD Amsterdam for the wonderful report.

In particular, we would like to thank the inspector for advising the municipality not to act in an enforcing manner. Hestia is doing its best to continue to meet all legal requirements in the current climate of staff shortage and corona measures.

We are pleased to report that the violation regarding the use of first aid trained staff will in any case be ended. On 11, 12 and 18 December, employees from all locations will follow a first aid/BHV course.

We look forward to the next inspection with confidence and thank the inspector for the pleasant cooperation.

Warm regards,

Danica Belic