

# Translated Inspection Report

## Hestia Amstelveen BSO



### Inspectierapport

#### **Hestia Amstelveen B.V. (BSO)**

Laan van de Helende Meesters 4  
1186 AM Amstelveen

Registratienummer: 317358327

Toezichthouder	: GGD Amsterdam	(Supervisor)
In opdracht van	: Gemeente Amstelveen	(By order of the Municipality of Amsterdam)
Datum inspectie	: 10-06-2021	(Date of inspection)
Type onderzoek	: Nader onderzoek	(Additional investigation)
Status	: definitief	(Status = Definite)
Datum vaststellen inspectierapport	: 29-07-2021	(Date of confirmation report)

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## The Inspection

### Advice to the Municipality

The supervisor has identified a violation regarding childcare in groups. Since this violation was committed due to force majeure by corona, the supervisor advises not to take enforcement action.

## Observations and Findings

### Pedagogical climate

#### Pedagogical policy

A general pedagogical policy plan has been drawn up for the entire organisation. A work plan has also been written especially for this location.

In the annual inspection in 2018 and the subsequent investigations in 2019 and 2020, it was assessed that the working methods of the base groups were not described comprehensively enough. It was not clear when the children are and when they are not in their own base groups.

In this inspection, the location-specific policy (work plan) appears to have been adjusted. The maximum size of the groups has been adjusted in practice, but by accident, the group size was not described in the work plan. Immediate action was taken and the modified work plan, with the correct group size, was submitted on July 19, 2021.

The description of the working methods of the base groups in the work plan has been discussed with the location manager and the policy officer. It is described in the work plan received on 19 July 2021 that the group moment (the moment that children are in their base group) is given shape through the eating moment, a circle activity or game at the beginning of the afternoon. Regarding this, the location manager says that the times that children are in the base group differs per day because children from different schools with different opening hours are cared for. The policy states that during the group moment the children also receive an explanation about the activities that are offered on that day.

Based on this, it has been assessed that there is no longer a violation: the condition has been met.

### Used Sources

- Telephone conversation with the location manager on 13 July 2021;
- Telephone conversation with the policy employee on 16 July 2021;
- Report yearly inspection dated 7 September 2018;
- Report additional investigation 9 October 2019;
- Report additional investigation 17 May 2019;
- Report additional investigation 1 September 2020;
- Intended order subject to incremental penalty dated 20 November 2020;
- Pedagogical work plan BSO Hestia Amstelveen, received on 18 June and 19 July 2021;

### Staff and groups

Number of teachers and requirements with regards to the deployment of teachers in training and interns

Violations regarding the teacher-child ratio were observed in the annual inspection in 2018 and in the subsequent additional investigations in 2019 and 2020.

### *This inspection*

On the day of the inspection visit, enough professionals were working in the afterschool care. A total of 14 children were cared for. The attendance records show that in group Terra 1, 10 children were

cared for and in group Terra 2, 4 children. Due to the corona measures, the children are in so-called bubbles. The 'location-specific step-by-step plan for the reopening of the BSO' includes the agreements about the bubbles and how these are implemented in practice. The base groups are temporarily suspended, and there are up to 10 children in a bubble. On the day of the inspection visit, 1 teacher was in a bubble with 6 children. A 2nd teacher had a group of 8 children. All children were between 4 and 7 years old. Based on this, it has been assessed that a sufficient number of teachers have been deployed for the number of children to be cared for.

Because the children were also taken care of in bubbles in the examined period from 24 May to 10 June 2021, the staff schedule and the attendance lists that have been sent do not reflect what happened in practice. The schedule shows the total number of teachers deployed that day. The policy is also that a maximum of 10 children are in a bubble. This is confirmed by the location manager. Based on the documents received and the conversation with the location manager, it was assessed that sufficient teachers were also deployed for the number of children to be cared for in the period under review.

#### Stability of care for children

During the annual investigation in 2018 and the subsequent investigations in 2019 and 2020, violations were observed regarding childcare in base groups.

The afterschool care consists of two base groups:

- Terra 1, for a maximum of twenty children aged 4 to 12;
- Terra 2, for a maximum of 10 children aged 4 to 12.

Compared to the further investigation on 1 September 2020, no children aged 3 years old are placed anymore. There are no children placed in 2 base groups. When purchasing an extra day or an exchange day, children can be cared for in the other base group. The location manager says that this did not occur in the period under investigation from 24 May to 10 June 2021.

The policy on childcare in groups has changed since the previous inspection on 1 September 2020. The location manager says that children will be cared for in their own base group upon arrival or while eating. Upon arrival, they are reminded of which base group they are in and they are told how the care afternoon starts for them. Children are told that they start the day in their own base group (for example Terra 1) and then afterwards are allowed to play with the children of the other base group again.

Based on the above, care is provided in base groups. During the inspection visit, however, the children are cared for in so-called bubbles. This is to prevent the spread of the coronavirus. A maximum of 10 children are in a bubble with 1 teacher every day. The composition of this bubble varies because it depends on primary schools and school times. Because these bubbles were used, not all children were cared for in their own base group during the investigated period.

The location manager already informed the supervisor of this during the inspection visit. The fact that children are not taken care of in their own basic group is due to force majeure by corona.

Based on this, it has been established that the violation of the following condition(s) has not yet been rectified:

- In the case of afterschool care, the care takes place in base groups. A child is cared for in one base group. The maximum size of the base group is determined based on table 2 in Appendix 1, part b of the Childcare Quality Decree.  
(art 1.50 lid 1 lid 2 sub e sub f Wet kinderopvang; art 18 lid 1 lid 2 lid 3 lid 4 Besluit kwaliteit kinderopvang.)

#### Used sources

- Overview deployment teachers 24 May up until and including 10 June 2021, received on 18 June 2021
- Attendance lists per group from 24 May up until and including 10 June 2021, received on 18 June 2021
- Telephone conversation with the location manager on 13 July 2021
- Telephone conversation with the policy employee on 16 July 2021
- Report yearly inspection 7 September 2018
- Report additional investigation 9 October 2019
- Report additional investigation 17 May 2019
- Report additional investigation 1 September 2020
- Order subject to a penalty 20 November 2020
- Pedagogical Work Plan BSO Hestia Amstelveen, received on 18 June and 19 July 2021

## Inspection Items

### Pedagogical climate

#### Pedagogical policy

- The pedagogical policy plan contains at least a concrete description of the work method, maximum size and age structure of the base groups.

### Staff and groups

#### Number of teachers and requirements with regards to the deployment of teachers in training and interns

- The holder of a children's centre employs sufficient teachers for the number of the children that are cared for, provided that:
  - The ratio between the minimum number of teachers to be deployed and the number of present children in the base group is determined based on table 2 in annex 1, component b of the Besluit kwaliteit kinderopvang and the accompanying counting rules;
  - In the case children leave a base group for an activity as described in the pedagogical policy plan, this does not lead to a decrease of the total amount of minimum teachers to be deployed on the group or, should the activity take place outside of the children's centre, with regards to the situation directly preceding the activity;
  - In deviation of this, based on the Besluit kwaliteit kinderopvang 1rt. 16 section 4, less teachers have been deployed.
  - During afterschool care, a maximum of one third of the total minimum number of teachers to be deployed at the childcare centre consists of teachers in training or trainees. The minimum number of teachers to be deployed at the childcare centre is formed by the sum of the minimum number of teachers to be deployed in the separate base groups pursuant to Article 16 of the Childcare Quality Decree.

#### Stability of care for children

- At afterschool care, the care takes place in base groups. A child is placed in one base group. The maximum size of the base group is determined based on table 2 in annex 1, component b of the Besluit kwaliteit kinderopvang.

## Data Organisation

### Opvanggegevens

Naam voorziening	:	Hestia Amstelveen B.V.
KvK-vestigingsnummer	:	000021062145
Website	:	<a href="http://www.hestiakinderopvang.nl">http://www.hestiakinderopvang.nl</a>
Aantal kindplaatsen	:	30
Gesubsidieerde voorschoolse educatie	:	Nee

### Gegevens houder

Naam houder	:	hestia amstelveen b.v.
Adres houder	:	Postbus 16
postcode en plaats	:	1120 AA LANDSMEER
KvK-nummer	:	50206087

### Day care data

(Name organisation)
(Chamber of commerce number)
(Number of child places)
(Subsidised preschool education-No)

### (Data holder)

(Name holder)
(Address holder)
(Postal code and residence)
(Chamber of commerce number)

## Data Supervision

### Gegevens toezichthouder (GGD)

Naam GGD	:	GGD Amsterdam Inspectie kinderopvang
Postadres	:	Postbus 2200
Postcode en plaats	:	1000 CE AMSTERDAM
Telefoonnummer	:	020 555 55 75
Onderzoek uitgevoerd door	:	Mw. W. van Gurp, MSc.

### Data supervisor (GGD)

(Name GGD)
(Address)
(Postal code and residence)
(Telephone number)
(Inspection performed by)

### Gegevens opdrachtgever (gemeente)

Naam	:	Gemeente Amstelveen
Postadres	:	Laan Nieuwer-Amstel 1
Postcode en plaats	:	1182 JR AMSTELVEEN

### (Data organisation ordering inspection)

(Name: Municipality Amstelveen)
(Address)
(Postal code and residence)

### Planning

Datum inspectiebezoek	:	10-06-2021
Opstellen concept inspectierapport	:	
Zienswijze houder	:	
Vaststellen inspectierapport	:	29-07-2021
Verzenden inspectierapport naar houder en oudercommissie	:	04-08-2021
Verzenden inspectierapport naar gemeente	:	04-08-2021
Openbaar maken inspectierapport	:	

### (Planning)

(Date inspection)
(Drafting concept inspection report)
(Point of view of the holder)
(Confirmation inspection report)
(Forwarding inspection report to holder and parent committee)
(Forwarding inspection report to municipality)
(Inspection report made public)

## Annex: Point of View Holder Children's Centre

*The point of view contains a reaction of the holder to the contents of the inspection report.*

Based on the Wet Kinderopvang, article 1.63, section 3, the holder is not allowed to submit a point of view in the case of an additional investigation.